



# Mare Owner User Guide

(Client Account)



# Index



- 1. Introduction**
  - What is Stinder?
  - How Stinder helps Mare Owners
  - Key features for Mare Owners
  
- 2. Getting Started**
  - Creating your account
  - Logging in
  
- 3. Dashboard Overview**
  - Home screen layout
  - Editing your profile
  - Side Bar Icons
  
- 4. Signing Stallion Contracts**
  - Signing Contracts
  - Signing multiple Contracts
  
- 5. Booking's Collections and Organising semen**
  - Viewing current & past bookings
  
- 6. Adding Client's Vets**
  
- 7. Finalising Results**
  - How to finalise the mare results
  - What occur's if the mare results are not finalised



# Introduction



## What is Stinder?

*Stinder is an innovative online platform designed to take the paperwork out of stallion breeding season. It connects stallion owners, mare owners, and veterinarians in one streamlined system, making the entire breeding process more efficient, secure, and accessible from any device.*

## How does Stinder help mare owners?

*Stinder takes the stress out of breeding season by putting everything you need in one place. As a mare owner, you can:*

- **Book with Confidence**  
*Send booking requests directly to stallion owners without endless phone calls or paperwork.*
- **Connect Your Vet**  
*Link your mare's vet so they can communicate directly with the stallion's vet inside Stinder.*
- **Stay Informed**  
*Receive updates on booking confirmations, invoices, and confirmed results — all visible from your dashboard.*
- **Save Time & Reduce Mistakes**  
*No more chasing lost emails, forgotten dates, or mismatched information. Everything is streamlined and transparent.*

## Key Features for Mare Owners:

- **Digital Booking**  
*Request and confirm stallion services directly through Stinder — no paperwork or long delays.*
- **Service Tracking**  
*Record and view servicing dates and results, keeping your mare's breeding cycle organised.*
- **Vet Integration**  
*Connect your vet so they can communicate directly with the stallion's vet via the platform.*
- **Freight Management**  
*Track shipments of reproductive material with built-in freight monitoring tools.*
- **Automated Invoicing**  
*Receive and manage invoices automatically, saving time and reducing errors.*
- **Secure Record Storage**  
*Keep contracts, breeding records, and payments safely in one central location.*
- **Real-Time Notifications**  
*Get instant updates on bookings, invoices, results, and vet reports.*



# Getting Started



## Creating your Account:

**Login to Stinder**  
New Here? [Create an Account](#)

**Email**  
Email

**Password** [Forgot Password ?](#)  
Password

Continue

Log in Page

Welcome to Stinder,

Click the button below to set your password:  
[Set Your Password](#)

This link will expire in 7 days.

If you have any questions, contact us at [admin@stinder.com.au](mailto:admin@stinder.com.au).

Verification Email

**To start using Stinder as a Mare Owner, you'll need to create a client account.**

### Step 1 – Go to Stinder

- Open your internet browser and go to [www.stinder.com.au](http://www.stinder.com.au) or the link provided by your stallion owner.

### Step 2 – Select “Sign Up”

- On the home page, click the Sign Up button.

### Step 3 – Enter Your Details

- Fill in the required information:
  - Full name
  - Email address

### Step 4 – Verify Your Account

- You'll receive a confirmation email.
- Open the email and click the verification link to activate your account.

### Step 6 – Log In

- Return to the Stinder login page.
- Enter your email and password to access your new account.

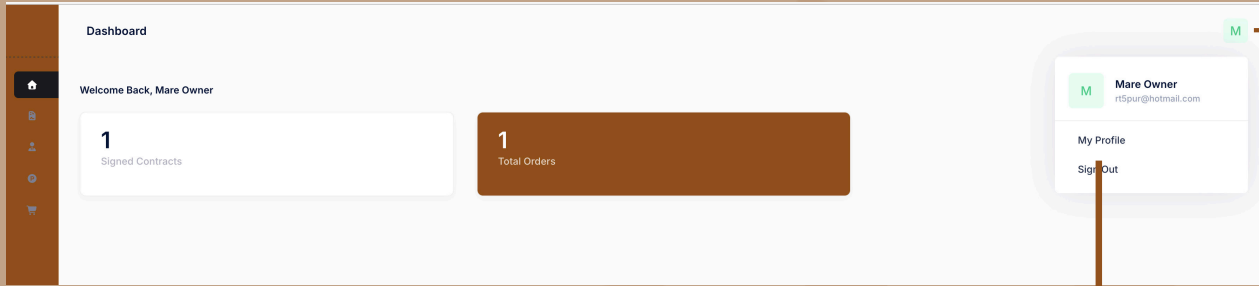
**Once logged in, you'll be able to connect with stallion owners, link your vet, manage bookings, and receive updates all from your dashboard.**



# Dashboard Overview



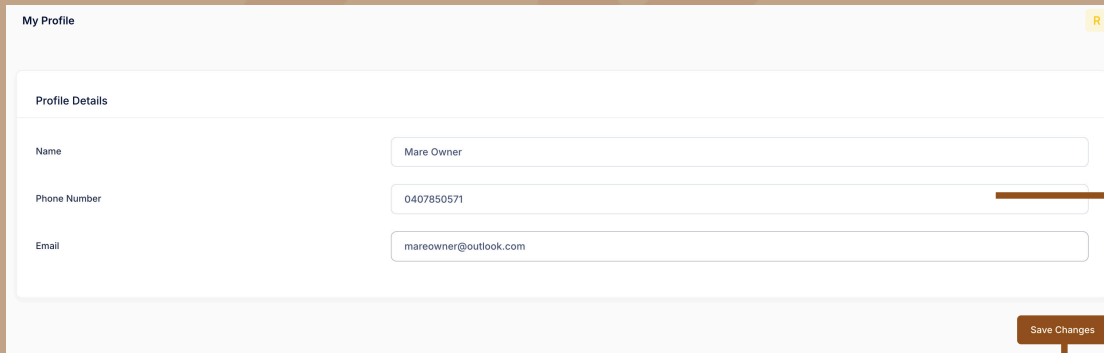
## Home Screen Layout:



Icon to access profile

Link to your profile information (This part is very important to fill out)

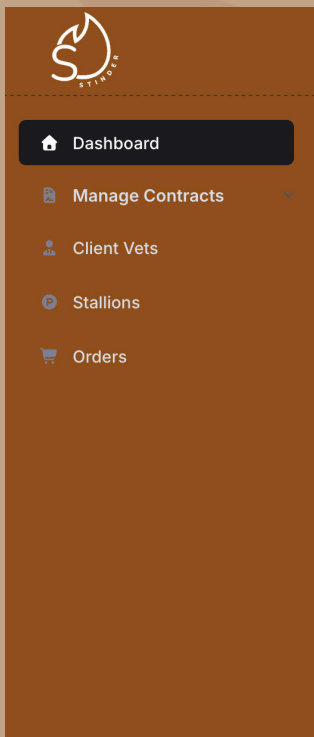
## Editing your Profile:



Add phone number

Save Changes

## Sidebar Icons:



## Sidebar Navigation

The sidebar gives you quick access to the main tools you'll use as a mare owner.

- **Dashboard**  
Your home screen. See an overview of your bookings and orders.
- **Manage Contracts**  
View, sign and keep track of all your breeding contracts digitally. No paperwork required.
- **Client Vets**  
Add and manage your veterinarian details. This allows Stinder to connect your vet directly with the stallion's vet for smooth communication.
- **Stallions**  
Access details of stallions you have contracts with, including service information, results and updates.
- **Orders**  
Track and manage shipments of reproductive material, including freight status and delivery updates



# Signing Stallion Contracts



## Signing Contracts (Multiple contract, retry contracts)

Follow these steps to complete a contract with your chosen stallion:

### Step 1 – Open "Manage Contracts" icon

- From the sidebar, select the "Template Contracts".

### Step 2 – Choose a Template Contract

- Go to the Template Contract section.
- Select the type of contract you need.
- Stallion's may have multiple options (e.g. New Contract, Retry (rebreed) Contract, Past Year Contract).

### Step 3 – Fill Out the Contract

- Enter the required details carefully.
- Double-check all information is correct.

### Step 4 – Submit the Contract

- Once complete, submit the contract directly through Stinder.

### Step 5 – Pay the Deposit Invoice

- A deposit invoice will be emailed to you automatically.
- The contract will not progress until the invoice is paid and the stallion owner approves it.

### Step 6 – Order Semen

- After payment and approval, semen orders can be placed through the orders section of your account.

### Step 7 – Multiple Mares or Retry Services

- If you have multiple mares, follow the same steps for each mare individually.
- If your mare tested negative and you want a retry for semen, select the Retry Contract and follow the same submission and payment steps.



# Signing Stallion Contracts



## Manage Contracts

M

### Contracts

Show 10 entries

Search:

Contract Template Name

Stallion Name

Actions

2025 New Mare Contract

Turner Marks Linesman

[Review and Sign Contract](#)

Showing 1 to 1 of 1 entries

Previous **1** Next

## Contract Details

M

### Contract Details

Contract Template Name **2025 New Mare Contract**  
Client

Stallion Name **Turner Marks Linesman**  
Create At **08-09-2025**

Description  
linesman ect

#### Payment

Deposit (Including GST) **300.00**  
Deposit Status **Pending**  
Final Payment Less Deposit (Including GST) **3000.00**  
Final Payment Less Deposit Status **Pending**

#### Client Name

Mare Owner

#### Client Address

Client Address

#### Breed Registration Number

Breed Registration Number

#### Client Vet Full Contact Name

Client Vet Full Contact Name

#### Client Vet Business Name

Client Vet Business Name

#### Client Vet Semen Delivery Address

Client Vet Semen Delivery Address

#### Enter Mare Name

Enter Mare Name

#### Select Product Type

Select Type

#### Sign Contract

Clear

Submit Contract



# Signing Stallion Contracts



## Viewing the Signed Contracts

- Open the "Manage Contracts" icon
- Select the "Signed Contracts" tab

**Signed Contracts**

Legend:  
Pending Deposit  
Deposit Only Paid  
Final Invoice Paid

Show  entries Search:

Contract ID	Contract Template Name	Stallion Name	Mare Name	Client Name	Status	Actions
C106	2025 New Mare Contract	Turner Marks Linesman	pop	Mare Owner	Final Invoice Paid	▼
C105	2025 New Mare Contract	Turner Marks Linesman	Joe	Mare Owner	Deposit Only Paid	▼
C103			dot	Mare Owner	Deposit Only Paid	▼





## Booking Collections

### Manage Stallions

M

#### Stallions

Show  entries Search:

Number	Name	Breed	Stallion Information	Actions
1	 Breakfast	Australian Stock Horse	<a href="#">View</a>	<a href="#">Stallion Request Form</a>
2	 Turner Marks Linesman	Australian Stock Horse	<a href="#">View</a>	<a href="#">Stallion Request Form</a>

#### Stallion Request Form

Requested Date For Product To Be Shipped  
(This should be a minimum of one day prior to date vet requires it.)

Cancel
Submit Request




1. **Select the stallion**
  - From the main menu tap Stallions.
  - Choose the stallion you want to order from the list or search field.
2. **Open the request form**
  - Tap Stallion request form on that stallion's profile.
3. **Complete the form**
  - Enter all required information (mare details, contact details, shipping address, preferred collection date/time, any attachments or test results if requested).
  - Double-check contact and delivery addresses before submitting.
4. **Submission & fees**
  - Submit the request.
  - Important: Stinder does not issue a collection fee invoice. The stallion vet will contact you directly with the collection (service) fee and transport/courier costs and arrange payment.
5. **Processing**
  - Wait for the stallion owner or stallion vet to accept/process the request. When they process it you will receive an email notification that sends you back to Stinder to view the tracking details.
6. **View order and tracking**
  - In the app or website go to Orders.
  - Select the order you want to view.
  - Open Actions → View to see order status and tracking information.

### Important notes & troubleshooting

- Check your spam/junk folder if you don't receive the notification email.
- If you don't receive contact about collection fees or tracking after submission, message the stallion owner or stallion vet via the contact details on the stallion profile
- Keep a copy of any mare test results and contract attachments — you may be asked to upload them with the request.
- For multiple mares or multiple shipments, submit a separate request per mare/shipment unless instructed otherwise by the stallion owner/vet.

# Booking Collections & Ordering Semen


Show  entries Search:

Order ID	Stallion	Mare Name	Quantity	Status	Dispensed	Date	Actions
0105	 Turner Marks Linesman	pop	1	Positive PTIF		21-09-2025	
0104	 Turner Marks Linesman	Joe	1	Shipped		20-09-2025	<a href="#">View</a>
0103	 Turner Marks Linesman	dot	1	Retry Ordered			<a href="#">View Order History</a> <a href="#">Mark Dispensed</a>

Click action arrow

Click the "View" tab

## Order Details



**Turner Marks Linesman**  
Breed: Australian Stock Horse

Order ID	<b>0104</b>	Contract ID	<b>C105</b>
Quantity	1	Retry Count	2
Remaining	2	Status	Shipped
Attempts		Client Vet	New Vet Client
Client	Mare Owner	Product	Frozen
Create At	20-09-2025	Type	

### Shipping Details

Shipping Date	22-09-2025
Carrier	<b>Qantas</b>
Tracking Number	<b>23313123</b>
Shipping Address	<b>155 Red Range Road</b>
Special Instruction	<b>send on qantas freight</b>
Special Note	<b>good luck</b>

### PDF Details

Deposit Invoice	<a href="#">View</a>
Deposit Remittance PD	<a href="#">View</a>

Shipping Details



# Vet Involvement



Manage Client Vets

Client Vets

Show 10 entries

+ Add Client Vet

Search:

Number	Name	Email	Phone Number	Status	Actions
1	Tester Vet	testervet@hotmail.com	0400850467	Active	

Showing 1 to 1 of 1 entries

Previous Next

Select the "Client Vet" tab

Select the "Add Client Vet"

Add Vet

Full Name

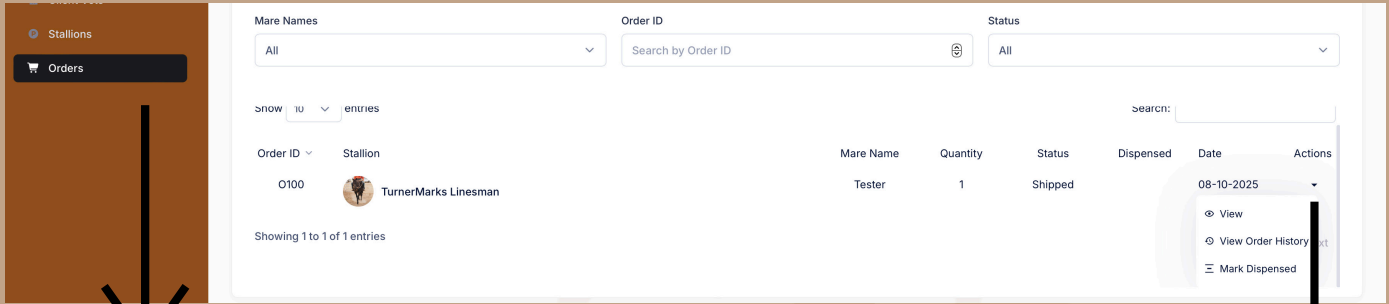
Email

Phone Number

Close Save changes

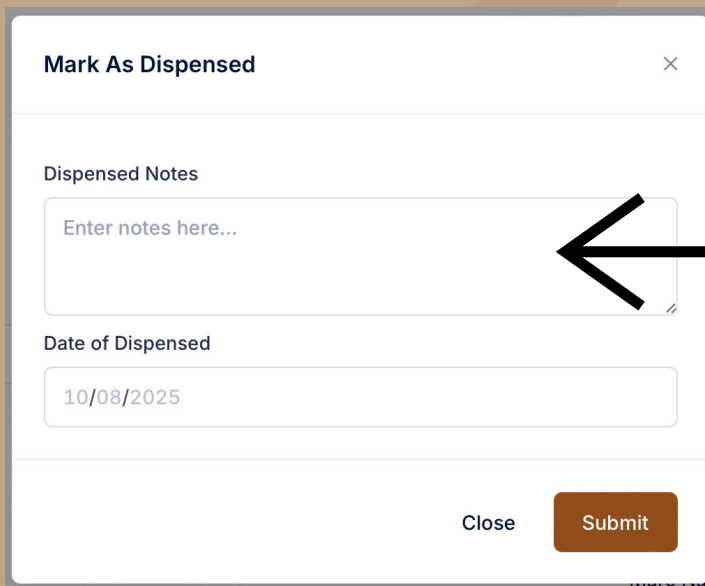
Fill out all fields

Once the Client Vet is added, the vet will be notified to make their own account which links them to the mare.

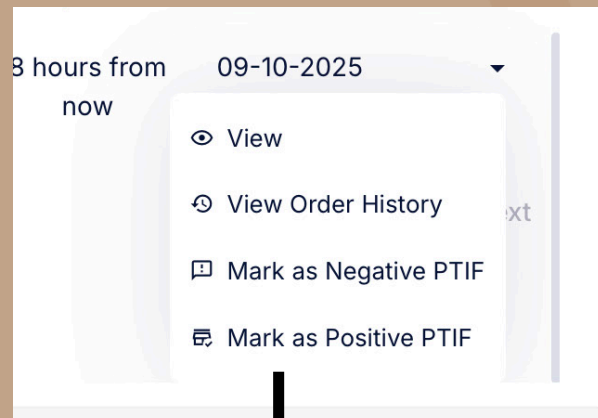


Go to the orders.

Click the action arrow, mark as "dispensed".



Complete all fields.



Select the action arrow and select if your mare is Positive or Negative.

**To finalise Stinder results as Positive or Negative, the semen must first be marked as dispensed.**

**Once the semen has been marked as dispensed, you will have 45 days to record the final result.**

**After 45 days, if no result has been entered, an automatic invoice will be generated and sent.**